WHAT IS NETWORK UTILIZATION MANAGEMENT (NUM)?

Network utilization management is the concept of using the CIN network for all CIN patient needs.

Global NUM: The percentage of the total paid amount over the last 12 months where the service provider on the claim is an in-network facility or an in-network provider.

Primary Care NUM: The percentage of the total paid amount for those listed below over the last 12 months where the service provider and the facility on the clam is in-network.
- Procedures
- Home Health Services
- Office Visits
- Inpatient Stays
- Emergency Department Visits

Specialist NUM: The percentage of the total paid amount for surgeries where the place of service for the surgery is in-network.

WHY IS NUM IMPORTANT?
- Proven to improve quality of care
- May save the patient money
- Proven to reduce the total cost of care
- Allows patient information to be shared more seamlessly across the continuum
- Enables more accurate performance measurement
- Ensures that providers treating CIN patients have agreed to be accountable for the cost and quality of care delivered

HOW TO IMPROVE PERFORMANCE

- Create a CIN specialist "neighborhood" to share with your patients in need of a specialist visit.
  - o Choose providers with high NUM performance.
  - o Use the Provider Search Tool to determine your "neighborhood" and share with your staff.
- Keep in mind that if a procedure is performed by a non-CIN provider or by a CIN provider, but at a non-CIN facility, then that would be counted against the PCP NUM. We are recognizing both provider and facility in the percentage now.